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TO WHOM IT MAY CONCERN

We at Absa have worked with Documents Plus Limited (DPL) for some 18 years in the use within Absa Trust of the DPL Will Management Systems.

More recently the development of our business strategy within retail banking in South Africa identified the need to develop an online-enabled Client Needs Analysis Tool (the CNAT project) and the decision was made in June 2012 to utilize the DPL proprietary developer's toolkit (branded KBX) to this end.

Rapid development and deployment under pressure of tight deadlines of this complex system was a key feature in the selection of KBX as was the control within Absa of maintenance support, updates and future enhancement of the product.

KBX was thus duly licensed by Absa Bank Limited, DPL provided on-site training and CNAT was developed utilising in-house Absa resources.

As well as licencing its leading-edge software, DPL brought to the CNAT Project immense technical and business design expertise and experience, including the provision of a thorough training programme and a highly professional consultancy service. Combined with the ABSA in-house development team's expertise the result has been the delivery on time and within budget of an outstandingly successful mission critical initiative.

Deployment of CNAT has given us a truly world-class solution which places us in a pre-eminent market position.

I am delighted to provide this testimonial and we at ABSA look forward to working with DPL on other projects.

Regards,

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